

Annual Member Survey 2015

Name (Optional)

M'ship No (Optional)

1. What is your membership category?

Family		Joint		Individual		Concession	
Squash		Comp		Staff		Other	

2. How Long have you been a member?

Years

3. How do you normally travel to the Club? (tick one)

Car		Bicycle		Bus/Train		Walking	
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4. Please tick which facilities you regularly make use of:

Swimming Pool		Courses		Badminton		Online Booking	
Fitness Rooms		Squash		Changing		Website	
Ex. Classes		Tennis		Lockers		Class Pass	
Children's Camps							

5. How satisfied are you with the following facilities? (please tick one box):

	Very Satisfied	Satisfied	Unsatisfied	Very Unsatisfied
General Service				
Quality of Information				
Car Parking Arrangements				
Changing Rooms				
Cleanliness				
Newsletter/Email alerts				
Attitude/Helpfulness of Staff				
Range of Activities Offered				
Swimming Lessons				
Exercise Classes				
Sports Courses				
Fitness Instruction				
Access Control & Security				
Overall Value for Money				

Please turn over.....



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6. Please describe one key change you would like to see happen during 2015/16:

7. Please comment on the opening hours of the facilities (bearing in mind the constraints of shared use with the College):

8. What are your comments regarding the activity programming?

9. Please give us your feedback regarding the quality of the facilities:

10. Any other comments and/or suggestions you may have (use more paper if necessary):

Many thanks for your time!

Please return this form to Sports Club Reception by Sunday 31 May latest.

